|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Customer complaints** | | | | | | |
| **Date** | |  | **Company** | |  | |
| **Address**  **(Where want to receive replacements)** | |  | | | | |
| **Contact information** | |  | | | | |
| **#PO**  **(purchasing date)** | **Product** | **Total Quantity** | **Defect**  **component** | **Defect**  **quantity** | | **Remark** |
|  |  |  |  |  | |  |
|  |  |  |  |  | |  |
|  |  |  |  |  | |  |
| **Cause of Defect** (as specified as possible) | | | | | | |
|  | | | | | | |
| **Picture of defect product (component)**  <Including production date if it is attached on the components> | | | | | | |
|  | | | | | | |